11.45	**Registration and Luncheon in Innovation Hall**
12.45	**Main Plenary Sessions**
12.45	**Welcome & Introduction** Ian White, Area VP, BMC Australia and New Zealand
1.00	**Fostering a Culture of Innovation towards becoming an Autonomous Digital Enterprise** Keynote
1.35	**Unleash the Power of Connected Ecosystems in the Modern Economy: Transform the workplace, drive innovation and re-imagine digital domains.** Fireside chat with BMC's global executive and integrator Jitterbit Matt Soltou, Channel and Alliance Director, APAC Jitterbit Karol Smeczechowski, Global VP R&D, Digital Business Automation, BMC Maurice Groeneveld Global Vice President Z Optimization and Transformation, BMC Robin Verbeet, Global VP Digital Service Operations, BMC Moderated by Vishal Choksi
2.15	**Customer Panel Session: Local Australian Customer Panel Session.** Hear how some of Australia's digital savvy organisations are transforming CX and building new agile ways of operating Moderated by: Stuart Fleetwood, Area Director APJ, BMC & customers
2.45	**BMC Innovation Awards: Celebrate our Australian and New Zealand BMC Innovation Award Winners** Awards presented by BMC Innovation Leader
3.00	**Afternoon Tea and refreshments in the Innovation Hall**

3.30	**Stream Sessions Commence**		
11am	**Control-M 21: Freedom within Orchestration Framework** Learn how the latest version of Control-M – BMC's leading application and data workflow orchestration solution – helps IT operations deliver business results faster, by integrating new modern multi-cloud infrastructures and technologies in their workflows. IT operations can offer personalized and secure self-service experiences to all stakeholders, so that they can collaborate within the orchestration framework, in a controlled manner and adhering to organizational best practices. Control-M 21 also helps IT with operational efficiency to adapt, evolve, and modernize quickly	**This stream starts 3.30pm**	**This stream starts 3.30pm**
3.30	**APPLICATION AND DATA WORKFLOW ORCHESTRATION** Accelerate Business Modernisation with Control-M To stay ahead in today's highly competitive markets, nearly every company is focused on modernizing to create transcendent customer experiences. IT operations is ideally positioned to help accelerate these initiatives by providing employees across the organization the freedom to leverage technology to innovate, within a secure IT framework. Learn how Control-M is packed with capabilities designed to help IT operations lead the way.	**DEVOPS for the MODERN ENTERPRISE** Shift Left approach to leveraging data with Secure Continuous Integration and Delivery. Simplified Toolchain capabilities for faster and more secure speed to market Improve the quality and speed of development – including on the Mainframe. Enterprise DevOps brings flexibility to respond to your customers changing needs, whilst doing so with high quality and speed. The key to this is integration of your CI/CD Tool Chains, Automation across the process and shift left capabilities in the development and testing. In today's world, security is a critical element that should be part of your development process enabling DevSecOps. This stream unpacks the journey to DevSecOps maturity and ways you can leverage.	**POWERING THE ENTERPRISE: Operations & Service Management** **Intelligent , Observable Service Management & Operations best practices. Optimisation, AIOps and More.** The pandemic has changed the world, and IT transformation is spearheading the changes across our organisations. With estimated 90% of new applications to be cloud native by 2025, companies are experiencing explosion of complex data, frequent code changes with DevOps adoption. Coupling that with the Great Resignation, and we have the Perfect Storm of chaotic operations. As such, AIOps is quickly turning from "nice-to-have" into "must-have"! Learn how BMC collaborate with customers to deliver a modernize workplace experience, for both IT users and BU end users.

3.30	**Orchestrating File Transfers and Related Workflows in Production** This session will highlight how Control-M continues to simplify the management of your file transfers alongside related non-file transfer workflows supporting the delivery of your critical business services.	**Rapid innovation with integrated DevOps Toolchain capabilities now and ahead:** Ken Martin Mainframe Solutions BMC ; David Tighe, Maurice Groeneveld	**Customer Story: with Monash University on their Enterprise Service Management vision and journey with BMC Helix** Matt Carmichael, Monash University in interview with Stuart Fleetwood, BMC
4.00	**Deliver Efficiency and Optimization with Control-M Workflow Insights** Learn how Control-M Workflow Insights helps IT operations leaders address common optimization challenges, such as improving workflow stability, shortening business SLAs, and FY23 Seminar in a Box 4 optimizing resource utilization. Workflow Insights provides IT operations, application owners, and business users easy-to-understand dashboards they can use to investigate workflow performance trends over time and identify optimization actions. The dashboards are built from analytics and telemetry data, recorded as Control-M data and application workflows execute	**DevOps Customer Panel Session**	**AIOPs powered by Intelligent Knowledge Management: Use Cases Across the Enterprise and What's ahead** Robin Verbeet, Global VP Digital Service Operations, BMC
4.30	**Managing Production amid the Constant Requests for New Cloud Services Automation, BMC** Cloud platforms are quickly becoming the standard for "modern" data centers. That change is being driven, in part, by the broad range of services provided by cloud vendors, especially in the areas of data and compute. As organizations expand the number of services and even the number of cloud vendors they select, production environments are experiencing an explosion of tooling choices resulting in unprecedented complexity. This session discusses how Control-M helps companies deal with the challenges of running workflows in production when your environment includes cloud vendors (AWS, Azure, Google)	**Bringing DevOps and Agile to the Mainframe:** Today's demanding business environment requires that mainframe houses adopt the same DevOps practices used for distributed platforms. Measuring the key performance indicators (KPIs) of the mainframe helps ensure that the platform is active and reliable at all times, which is vital to the organizations that rely on it to process millions of transactions a day. This has also created a need for KPIs in DevOps—regardless of the platform Learn how BMC Compuware can capture and present back DORA metrics for your site using the newly enhanced zAdvister dashboards. John Attard, Senior Consultant BMC	**Customer Use Case: Observability & Service Operations Across the Enterprise, Moderated by Stuart Fleetwood**

| 5.00 | **Use Cases across the Enterprise & The Roadmap:** Driving Future Innovation Building on our rich history of continuous innovation, this session explores how Control-M will meet your evolving business modernization initiatives. | **Bridging the divide between traditional IT and Service Operations with Intelligent Automation**

An interactive panel discussion with Australian Customer Business Leaders on emerging service ops market . Hear how ServiceOps unifies Service and Operations Management, leveraging AI/ML to drive proactive insight and enabling collaboration across traditional IT, modern DevOps teams, and the lines of business.

Moderated by Jason Bromley, Director VSE APJ | Re-imagining the ultimate service experience - **Vishal Choksi Senior Strategist & Value Engineer,** BMC and Partner |
| 5.40-7pm | **Closing remarks and networking drinks in innovation hall. Prize Draws** | | |